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What ZAVANTA® Customers Are Saying”



[Our customers include](#) hundreds of large and small companies located across North America and as far away as Kuwait. Read what they are saying about Zavanta's benefits.

“We really Zavanta software stands out from the crowd. I was able to write my first new procedure two hours after installation. Zavanta ensures that our company documents reflect the corporate image in a stylish and professional manner. Zavanta is a great piece of software to improve our business processes. By they way, outstanding support from your team.”

Uwe Andreas Krueger, Quality Manager, Lusail Real Estate Development Company, Doha, Qatar

“I spent 3 hours creating a procedure using MS Word vs. 35 minutes to create the same procedure in Zavanta. Then, I presented both procedures to my client. They selected the Zavanta procedure because it was so easy-to-follow.” *Bill Hildreth, Quality Consultant*

“We tried word processing-based solutions, but they were far too work intensive and time consuming. Formatting and reformatting was wasting everyone's time. Zavanta standardized how we develop procedures. Everyone is more productive. We completed about 600 procedures within 4 months.”
Project Leader and Training Manager, Anthem BCBS

“Zavanta's structured knowledge capture interface helped us “think through” all our processes carefully so they don't just look good—they are good.

The auditors commented our P&Ps were ‘best implementation of Policy and Procedures they had seen anywhere.’”
David Mertz, Director of Compliance Services, GSI, Inc.

“The biggest benefit is that all our procedures have a standard look and content structure. With the old way, you'd have 10 or 15 people writing them in different ways. Another benefit is easy creation. Until we started using Zavanta, we spent so much time on the clerical formatting we didn't understand the importance of or have time to focus on the content.” *Karl Goodwin, Director, Orange County Clerk of the Courts*

“I am a true believer that knowledge is power, and your software has enabled me to empower the staff of my current assigned organization by providing them with the tools they need to not only know how to perform the tasks required to do their jobs, but also why they need to perform them in a certain way. Thank you Zavanta!” *Mary Antal, Management Consultant*

“Without Zavanta, company policies and procedures might be generated by whomever, using whatever software they had. There would be no consistency, no level of accountability.” *Anne Speares, Policy and Procedures Coordinator, Saint Elizabeth Health Care*

“We really love Zavanta. Everybody is excited. We think Zavanta is great because it lets us focus on what we should be DOING in our SOPs and not worrying about all the word processing stuff. Everyone is saying: Wow! We should have done this sooner!”

Maricela Volpe, Administrator, Sudarshan Eye Experts

“Zavanta really saved our staff's time ... We were able to rapidly capture our unique operating procedures, guidelines and best practices in a consistent, user-friendly way that other programs can easily adopt and replicate.”

Jessica Covell, University of Miami, The Launch Pad

“Our Branch and Operations Support team is able to quickly and accurately roll out detailed standardized P&PS to all the branches using the COMPROSE Zavanta system. The biggest business benefits are standardization, increased accountability, and knowledge retention. Zavanta's automatic web publishing has been a huge benefit... our team [can] publish a fully functioning site all on our own without having to even know how to spell HTML or involve our IT staff.”

Monique Dattilo, Vice President Branch and Operations Support, First Services (First Bank)



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